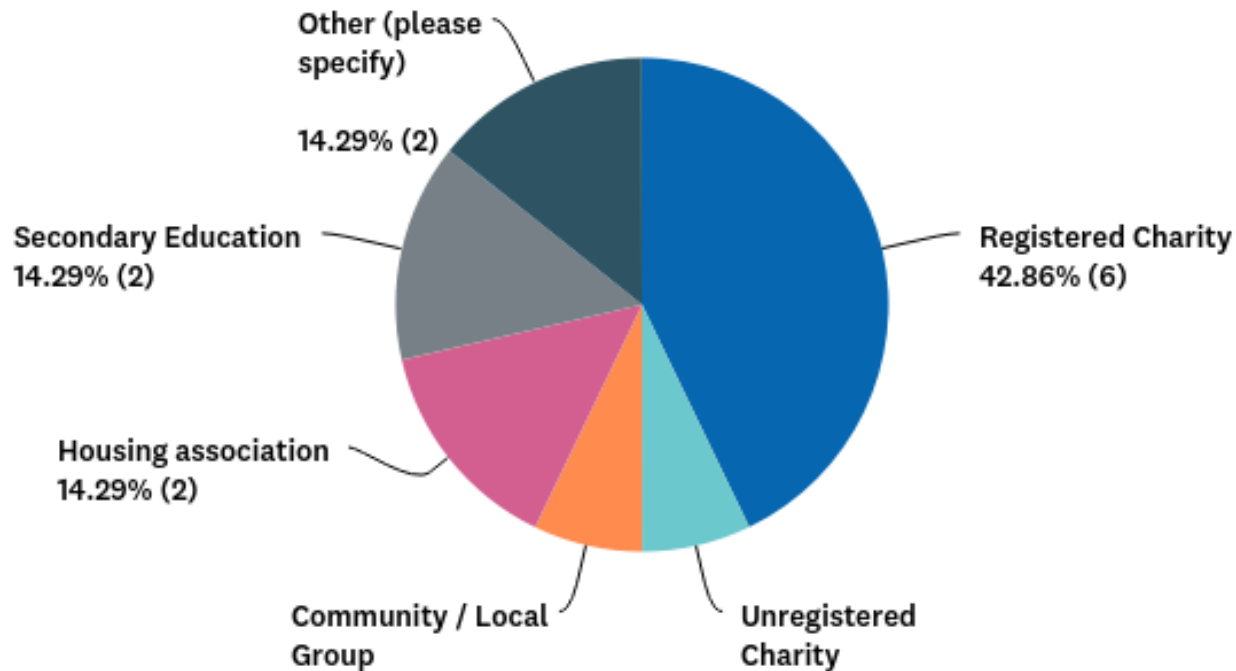
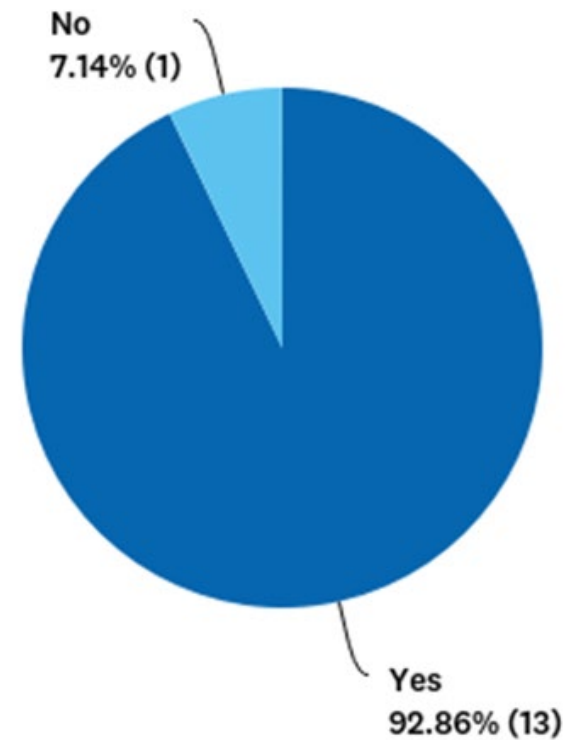
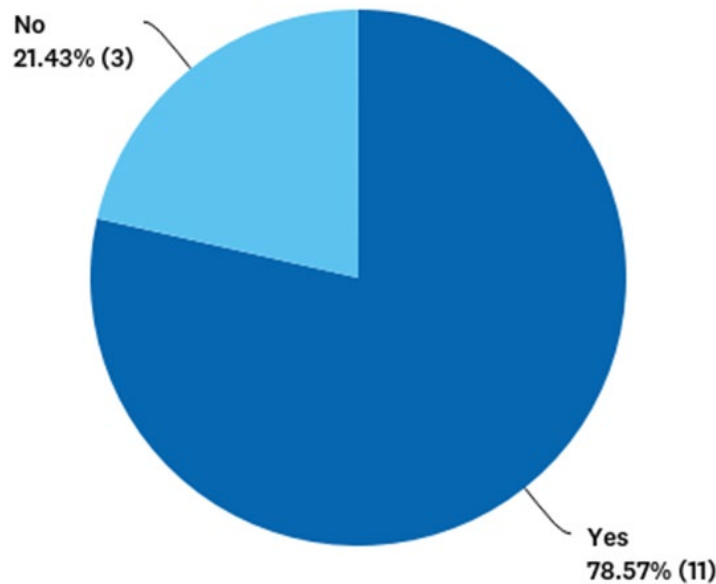


Who completed the survey?

14 organisations, with 70% serving all Southampton wards.

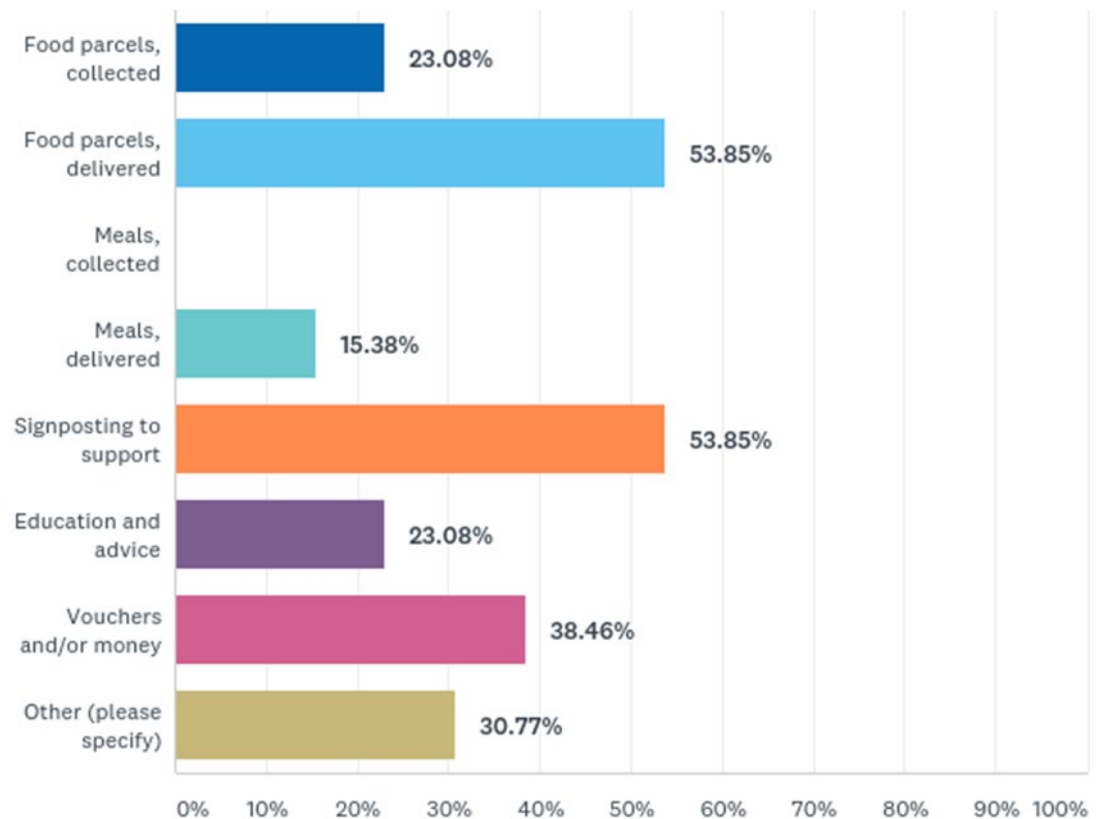


Prior to the pandemic (up to March 2020), and since (from March 2020), did or do you provide food support to the Southampton community? *For example, providing advice, assistance or provisions in regards to food, such as but not inclusive to meals, food parcels, food shopping, vouchers or food education.*



Since March 2020, in what ways are you providing food support?

Delivering food parcels, signposting for support and providing vouchers are the top three ways those who answered are providing food support.



Adapting to support new communities

71% of organisations have adapted to support a wider range of beneficiaries in response to Covid 19.

Organisations are:

Supporting a **wider geographical area** than before

Welcoming in clients in response to **furlough or unemployment status**

Receiving **referrals** from schools, hotlines and Mutual Aid groups

Support people in response to **delayed Universal Credit applications**

Supporting families when **mental health** has become more challenging

Supporting their **own staff** and teams

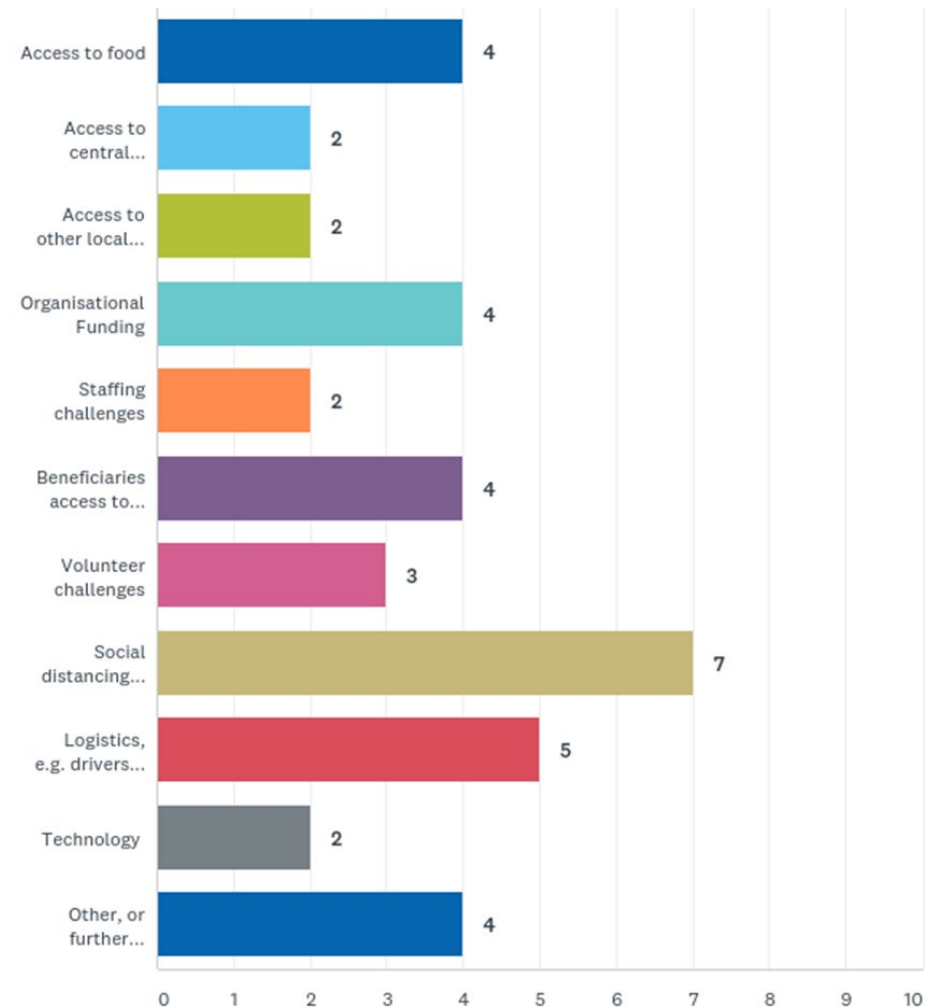
What challenges are organisations facing in order to supply support?

The top three challenges faced by organisations are:

Social distancing

Logistics

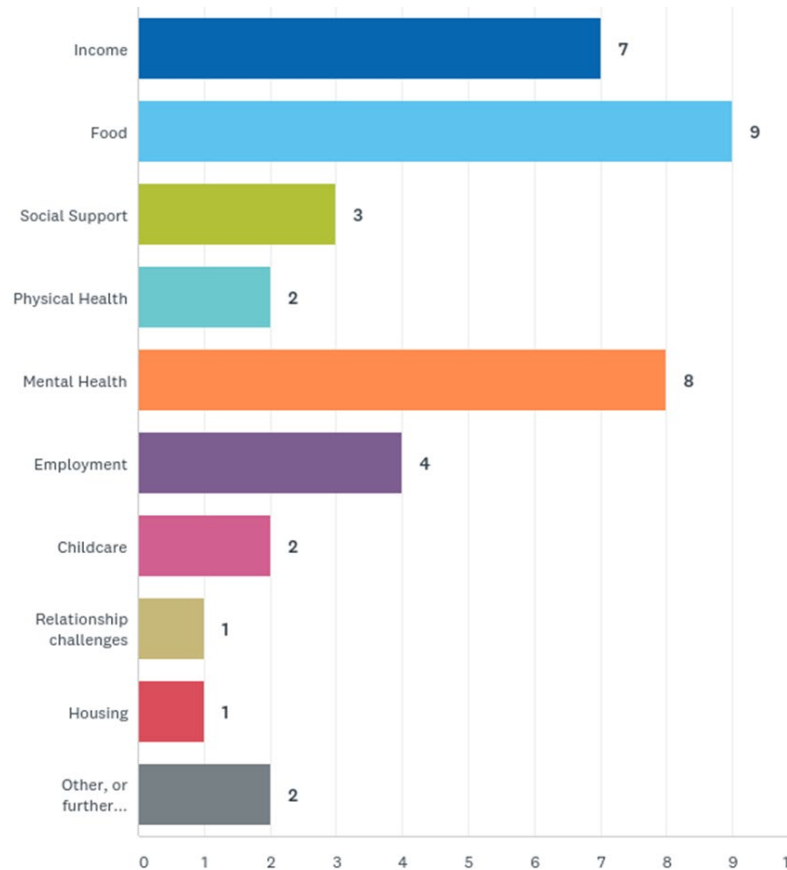
And in equal measure, Access to food, Organisational Funding, Beneficiaries Access to Funds or Resources



What are the challenges that your beneficiaries are currently experiencing?

The top three challenges being experienced are:

- Food
- Mental Health
- Income



Stories

*"A new concern that has arisen in the past few weeks is how we look at returning to 'normal'. Our organisation is looking to start doing this, which means some of the support we currently rely on, such as, our tradesmen who do the deliveries in their vans, will no longer be available. **We need to assess moving forward whether continuing the scheme is viable and if/when we withdraw, how we do this using a phasing out approach**"*

*"Most voluntary and professional services are **working together better**"*

*"Thankfully all our workers are healthy and we have **adapted our services** well to home working. There is an issue with clients on low income having a higher spend on Mobile telephones as most services are accessed by phone or email."*

"Challenging - Trying to ascertain if other statutory or voluntary services are also providing food. Trying to ensure that what resources we have are spread fairly across the pupil population"

*"Currently what we are doing is working well, we **have people helping**, we have people supporting financially and we are working closely with the schools who can support in ways we can't."*

"Ensuring that some education is delivered to every child, whilst encouraging the family to keep to "stay safe" behaviour, and not allow their children to go out and about"